


## AZEEMULLAH

### ServiceNow Developer

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## PROFESSIONAL SUMMARY

ServiceNow Developer with **2+ years** of hands-on experience in ServiceNow platform development and customization. Experienced in implementing business logic, workflow automation, and integrations using ServiceNow scripting and platform capabilities. Skilled in developing solutions using Business Rules, Client Scripts, Flow Designer, and Service Catalog configurations. Strong experience working with REST Message integrations, approval workflows, notifications, and scheduled jobs. Proficient in using GlideRecord for server-side scripting and data manipulation to build scalable and efficient ServiceNow solutions.

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## TECHNICAL SKILLS

- **ServiceNow Development:** Business Rules, Client Scripts, Flow Designer, Service Catalog & Catalog Items, UI Policies, Data Policies, Access Control (ACL), REST Message Integrations, GlideRecord Scripting, Scheduled Jobs, Notifications, Approval Workflows, ATF, Form and List Customization.
  - **Programming:** JavaScript, HTML, CSS.
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## PROFESSIONAL EXPERIENCE

### ServiceNow Developer | *Virtuxient Technologies Pvt. Ltd.*

- Developed and customized ServiceNow applications using server-side and client-side scripting.
- Implemented Business Rules and Client Scripts to automate platform processes and enforce data validation.
- Integrated external systems using REST Messages triggered through Business Rules.
- Designed and implemented Service Catalog items with variables, approval processes, and request workflows.

- Automated request and task management processes using Flow Designer.
  - Configured notifications and approval mechanisms to streamline request handling.
  - Implemented Data Policies and UI Policies to maintain data consistency across forms.
  - Utilized GlideRecord for server-side data operations including queries, updates, and automation tasks.
  - Created Scheduled Jobs to automate background processing and system tasks.
  - Worked with ATF (Automated Test Framework) to perform basic automated testing of ServiceNow functionalities.
  - Customized forms, lists, and related lists to enhance usability and user experience.
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## **CERTIFICATIONS**

- **ServiceNow Micro-Certification** – Service Portal
  - **ServiceNow Micro-Certification** – Automated Test Framework (ATF)
  - **ServiceNow Micro-Certification** – Flows
  - **ServiceNow Micro-Certification** – Welcome to ServiceNow
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## **EDUCATION**

- **Bachelor of Computer Applications (BCA) | 2025**
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